



About Cold Creek

Our mission is to help create beautiful spaces that invite peace, refuge, and connection. Our core values support and reflect the spirit of that mission, we always have a can-do attitude, especially when the way forward is not clear. We look out for each other. We step up to help when we see one of our own in need. We help our customers succeed. Finally, we own our outcomes. No excuses. As a team, we call upon each other to live up to these values every day and in everything we do.

Purpose of Position

This position is all about providing an excellent experience for our customers. Retail team members should be energetic, people-oriented, and able to multitask. Main duties assisting customers, stocking material, and contributing to sales goals.

Job Duties & Responsibilities

- Greets customers
- Stock, tag, and merchandise inventory
- Maintains tidy retail areas, including stocking of bags and boxes, and keeps the store ready for customers
- Directs and advises customers by providing information on products and services; cross- sells products and offers suggestions for tie-in sales and services
- Maintains restrooms including spot cleaning throughout the day and nightly cleaning at closing

Qualifications

- People-oriented, friendly, honest, and respectful
- Maintains welcoming, helpful, and upbeat attitude
- Must be a self-starter with the ability to begin and complete multiple tasks with little supervision
- Takes direction well and enjoys working as part of a team
- Knowledge of plants and gardening are preferred but not required
- Enjoys working in a fast-paced environment
- Willing to be coached, including constructive feedback

Working Conditions and Physical Requirements

- Hours are Monday-Saturday, 9AM – 6PM with flexible scheduling available.
- Able to lift approximately 50 pounds without assistance
- Must be capable of sitting, squatting, standing, kneeling, bending, or walking throughout the workday and for extended periods

Compensation and Benefits

- Starting pay at \$12 per hour, depending on experience
- Opportunities for advancement, including to full-time positions
- 20% Discount in retail store after 90 days

Requirements

- Must be authorized to work in the US and have reliable transportation
- Cold Creek is a drug-free company. We test all new applicants and randomly test after hire.